

## The 12<sup>th</sup> Mid-term Management Plan (FY2024 ~ FY2026)

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Projections stated in these materials include those based on the Company's currently obtained assumptions, forecasts and plans regarding the future. Therefore, actual results may differ significantly from projections due to risks associated with market competition, foreign exchange rates, etc. and uncertainties.

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- Desirable future in Year 2030
- > 12<sup>th</sup> Mid-term Management Plan (FY2024 FY2026)
- Medium-to-Long-term financial goals (FY2026, FY2030)
- Capital Policy





## Review of 11th Mid-term Management Plan (FY2021 - FY2023)

Notations

WC: Wellness Care Business

FC: Feminine Care Business

BC: Baby Care Business

PC: Pet Care Business

## Review back on 11<sup>th</sup> Midterm Management Plan (FY2021 - FY2023)



## > 11th Midterm Management Plan

#### **Human resources**

Promote human capital management that responds to diversity and changes in business environment

#### **Environment**

Building relationships with consumers that go beyond "buying and using" to "collecting and recycling"

#### Marketing

Practicing "NOLA & DOLA" to achieve greatest happiness of greatest "diversity" -Realizing social inclusion through providing product value-

#### **Digital Transformation (DX)**

Sales of products with consideration for social inclusion, and creation of diverse channels to meet minority needs

#### Monodukuri

Developing environmentally friendly products and building a supply chain

### Results of 11<sup>th</sup> Midterm Management Plan (Topics)

#### **Human resources**

Introducing the human resource development platform "KYOSHIN" globally to strengthen human resource development

#### **Environment**

Test sale\*2 of product that uses recycled pulp treated with world's first\*1 ozone technology as part of absorbent core of new disposable pants

#### Marketing

Promote value shifting and stable supply by developing products and services in response to changes in external environment

#### **Digital Transformation (DX)**

Formed MDX (Marketing by DX) Division to maximize LTV (Life Time Value) of customers (women)

#### Monodukuri

Improved and strengthened supply chain to increased sales through OEMs and improved efficiency



2023)



General manager: 52.3% Department manager: 80.4% Women leader ratio: 23.6%







\*1 Horizontal recycling technology from disposable pants to disposable pants using ozone treatment technology (UC Research Dec, 2020) X2 Sold at some nursing homes in the Kyushu area









Tangible fixed assets turnover

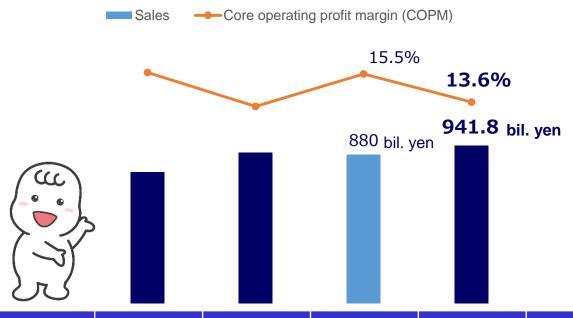
FY2020: 281% FY2023: 330%



### **Review of 11th Mid-term Management plan (FY2021 - FY2023)**



#### > 11th Mid-term Management plan Summary of financial indicators



	2021	2022	2023 (Target)	2023 (Result)	Evalu -ation
Sales	7,827	8,980	8,880	9,418	$\bigcirc$
CAGR*	_		6.9%	9.0%	$\bigcirc$
COPM	15.6%	13.3%	15.5%	13.6%	×
ROE	13.8%	11.5%	15.0%	13.1%	×

\*\*CAGR is Compound Average Growth Rates (Sales)

### Highlights

#### ✓ External environment changes

- Rapid cost rises and forex fluctuation caused by COVID-19 expansion and Ukraine unrest situation.
- High inflation.
- Increase in distribution inventory caused by economic slowdown in China.
- Declining number of births faster than expected.
- Increase in opportunity using masks with increasing awareness of infection prevention.
- Increase in number of pets mainly cats.

#### ✓ Performance summary

- Sales and CAGR target were achieved in FY2023.
- COPM was not achieved in 2023 though, COPM during the mid-term management period was at high level as 14.1% even with the impact of rapid cost rises over 2%.
- COPM was improved under harsh environment by promoting value-shifting strategy in Japan. (FY2020 19.7%→ FY2023 20.2%)
- Overseas, growth slowdown in China and Thailand etc. due to accelerated declining number of births, while continuing to grow in India.
- Delayed market development for PC and WC in China.
- Continued high growth in WC in South-East Asia.
- Steadily growth in Asia FC, North America PC and Brazil.



## **Desirable Future in Year 2030**



## Aiming to realize a "cohesive society" and become the World's No.1 company



Marketing
Practicing "NOLA & DOLA" to achieve Greatest happiness of The Greatest "Diversity" through the provision of product value Realizing social inclusion through environmentally conscious product development and supply chain construction



#### Monodukuri

Environmentally conscious product development and the establishment of an environmentally friendly supply chain



Sales of products with consideration for social inclusion, and the creation of diverse channels to meet minority needs



### **Environment**

Building a relationship with consumers that extends beyond "buying and using" to include "collecting and recycling"



### Human Resources

Promoting human capital management to adapt to diversity and changes in the business environment.



Purpose: Realization of SDG's [Love Your Possibilities]





### Mission: Realization of a [Cohesive Society]





In addition to the vulnerable, we aim to support individuals who are temporarily or for a fixed period of time disadvantaged due to aging, illness, childbirth, menstruation, etc., so that they can live their own lives regardless of their circumstances. A society in which people can be independent while supporting each other in their own ways, with a reasonable sense of distance.

## **The Unicharm Way**



Abbreviation for Necessity of Life with Activities & Dreams of Life with Activities

This message encapsulates the desire to provide products that gently support both the mind and body, aiming to liberate individuals of all ages from various burdens and fulfill each person's dreams, from babies to the elderly.

Unified management model promoted by all employees of Unicharm, where both the management and frontline staff work together towards common goals.

## Abbreviation for Best Practiceship, Ownership, Partnership

The core values that underpin Unicharm's activities, expressing the corporate culture and spirit known as the three DNA that have been passed down since its foundation, in a way that employees worldwide can easily understand.

Purpose Realization of SDGs Mission Realization of cohesive **Values** Management OGISM (A) OODA-LOOP with Resonance Ses" and Corporate Code Pillars" and Corporate Code of Code Pealization of affluent life for mankind

#### Philosophy to share with society

For corporate branding at UC, we present our goals, areas of practice, and working philosophy (Values).

## Philosophy for Practicing Management with Resonance

A concept that enables each employee to fully understand the policies of the management and to think and act from a management perspective

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## 12th Mid-term Management Plan (FY2024 - FY2026)

## 12<sup>th</sup> Mid-term Management Plan (FY2024 - FY2026)



Projected Changes in the Number of Middle Class Households

(Unit: million households)	2012	2022	2030	22vs.30
East Asia	105	128	144	1.12x
Southeast Asia	40	52	59	1.12x
India / Surrounding countries	93	106	116	1.10x
Middle East / Africa	52	67	77	1.15x

Per capita disposable income projection (Female)

(Unit: USD)	2012	2022	2030	22vs.30
Asia - Pacific	2,542	3,503	4,447	1.27x
Middle East / Africa	1,418	1,492	1,635	1.10x
North America	32.757	51,206	56,998	1.11x
Latin America	5.892	6,009	6,868	1,14x

Data Source : Euromonitor

## Female consumption has become a megatrend

Middle class households are expanding, especially in Asia, and women's disposable income is increasing Middle East and Africa regions are expanding as women enter the workforce



## 12<sup>th</sup> Mid-term Management Plan (FY2024 ~ FY2026)



Megatrends surrounding women



# **Love Your Possibilities**

World's most powerful consumers

GDP growth boosted by increased female workforce participation

Growth potential in emerging countries, including Africa

Increase in single households and pet owners

Diversification of lifestyle choices

Expansion of the Femtech domain

High interest in ethical consumption

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## 12<sup>th</sup> Mid-term Strategy Management Plan (FY2024 - FY2026)





## Formulate Strategies Through Backcasting Based on What Desirable Future We Want to be in Year 2030



Desirable Future in Year 2030

### Aiming to realize a cohesive society and becoming World's No.1 company

#### Marketing

Practicing "NOLA & DOLA" to achieve greatest happiness from greatest "diversity" -Realizing social inclusion by providing product value ~

#### Monodukuri

Developing environmentally friendly products and building a supply chain

#### **Digital Transformation (DX)**

Sales of social inclusion products, creation of various channels to meet minority needs

#### **Environment**

Build a relationship with consumers that extends beyond "buy and use" to "collecting and recycling".

#### **Human Resources**

Promote human capital management that responds to diversity and changes in business environment

➤ 12th Mid-Term Strategy Management Plan (FY2024 - FY2026)



# H







#### Marketing

Demonstrating uniqueness and strengths with a basis on women

#### Monodukuri

Monodukuri process innovation to create unique UI / UX

#### **Digital Transformation (DX)**

Building a model to maximize LTV (Life Time Value) with a basis on women

#### **Environment**

Achieving 3 sustainable values through RefF (Corporate value, Social value, Customer value)

#### **Human Resources**

Creating human resources, environment, and organization that create unique value

## 12<sup>th</sup> Mid-term Management Plan (FY2024 - FY2026)





## **Love Your Possibilities**



Strengthening uniqueness and strengths with a basis on women



The product creation process
o create unique UI / UX



Juilding a model to maximize

LTV (Life Time Value)

with a basis on women



Achieving 3 sustainable
values through Reff
(Corporate Value, Social Value)



human resources, environment,
and organizational
structures to create
unique value

## 12<sup>th</sup> Mid-term Management Plan (FY2024 - FY2026)





## **Love Your Possibilities**



Strengthening uniqueness and strengths with a basis on women



the product creation process



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Achieving 3 sustainable values through Reff
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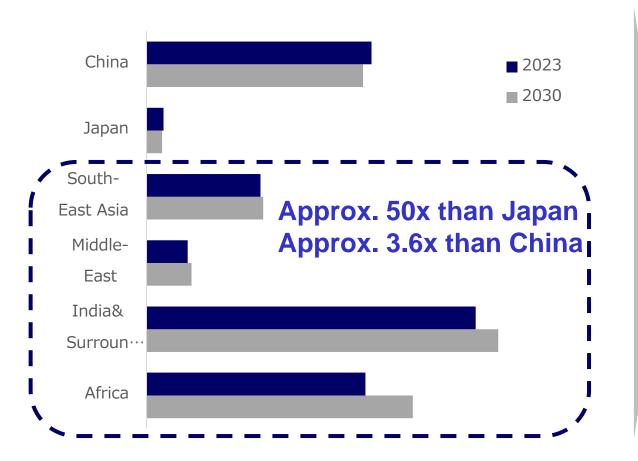


human resources, environment,
and organizational
structures to create
unique value

# FC: Strengthen high value-added products with uniqueness in mature markets Convert non-users of exclusive products to users in growing markets



Target population projections by region







Convert non-users to users









Data Source: Unicharm

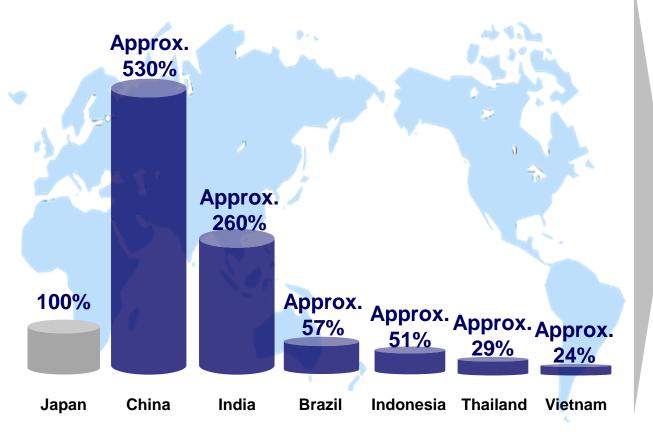
Sofy to be a symbol of women advancement.



## WC: Accelerate to penetrate adult excretion care products in overseas Improve Quality of Life (QOL) by evolving care model in Japan



Population projections for 65+ years old (compared with Japan)



Pursuit of unique value focusing on light and moderate degree incontinence

Evolution of Japanese care model

#### Accelerate exclusive products

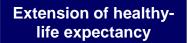


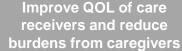






Accelerate diffusion of light products and transform aging to positive











Be a symbol of Ageless









Data Source: United Nations

# PC: Continue stable growth by creating new markets with offering unique values in Japan and North America Aim for great growth by accelerating investments in China and Southeast Asia



Projections of pet dogs and cats numbers





Japan and North America

**Functional value** 

**Emotional value** 

Self-expressional value

Aim steadily growth by offering 3 unique values preemptively

- Delectable
- No leakage
- · No smell
- · Glad to see pets happy
- · Comfortable, pleasant
- Glad to go out together

Myself as a loving person who put pets first and take care of myself













China, South-East Asia etc.

Aim for great growth in focused 4 categories

**Treat** Main dish **Deo-toilet** Manner wear **Improve** Increase usage **Preemptive** Penetration in understanding ratio mainly proposal based line with of "deodorizing among users market on "health" + ease of use" having high needs environment excretion trouble benefit

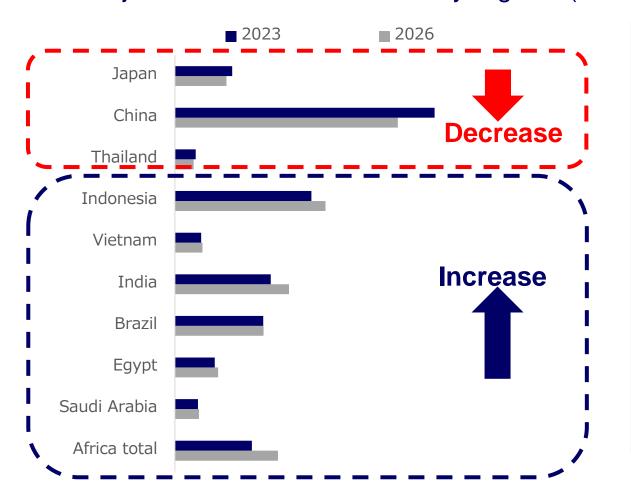
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BC: Steadily growth by offering functional unique values from pregnant period till end of diaper use in mature markets

Increase profits with unique value-added products tailored to market stage in growing markets



Projections of BC market size by regions (volume)





#### Strengthen unique functional values from entry-to-exit



Pants type

Exit of pants type

トレパンマン

### **Growing Market**

Propose unique values preemptively centered on pants type with affordable price















Support healthy child-caring circumstances

Data Source: Euromonitor, Unicharm



12th Mid-term Management Plan (FY2024 - FY2026)

WC/FC/BC: Expand entering areas of wipes market and penetrate unique values in overseas

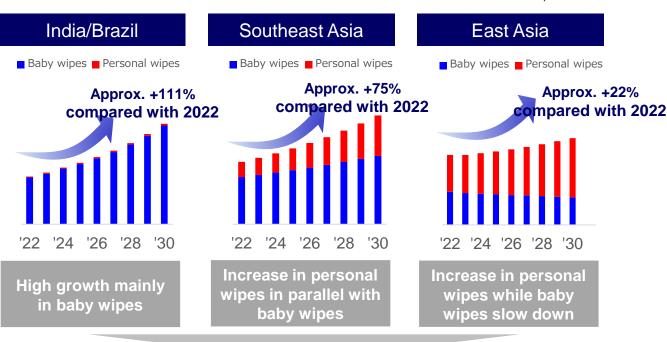
Develop cotton puff market as new category in Southeast Asia

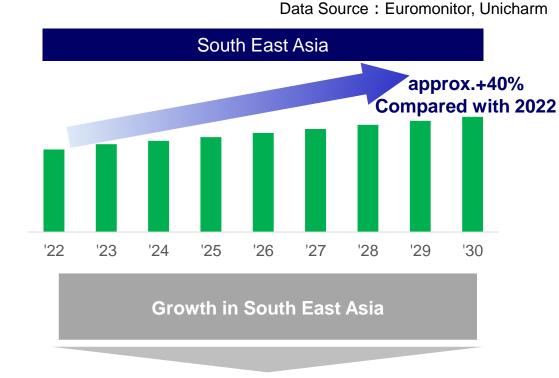


Projections of personal wipes, baby wipes market size

Projections of cotton puff market size

Data Source: Euromonitor, Unicharm





Expand entering areas and offer first products







Improve consumers' QOL





## 12th Mid-term Management Plan (FY2024 - FY2026)





## **Love Your Possibilities**



Strengthening uniqueness and strengths with a basis on women



Revolutionizing
the product creation process
o create unique UI / UX



LTV (Life Time Value)

vith a basis on women



Achieving 3 sustainable
values through Reff
(Corporate Value, Social Value)



human resources, environment, and organizational structures to create unique value

# Monodukuri process innovation to create unique UI (User Interface) / UX (User Experience)



[Mature Market]

Maximize the value of existing customers
(Premium ~ Standard Tier)

[Growing Market]

Value creation for non-users segment
(Toward Economy Tier including Africa)

Value our comp any provid es

Functions / Emotional value

Environmental value

Continuous proposal of unique value by combining UI and UX

Conversion of non-user to user

# Continuous proposal of products and services having unique values by using combination of UI/UX



Japan and Overseas











**Synchrofit** 

Panty liner that detects pregnancy timing

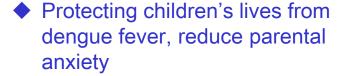
AntiMos Baby disposable diaper



- Palm sizeTriangular sanitary products
- Panty liner with tester to detect pregnancy hormones



- Gives peace of mind on anxious days
- Easily find pregnancy timing with daily use panty liner
- Lemongrass fragrance Antimos diaper



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### Rapid market expansion through converting non-users of exclusive products to users by transforming process of product development to create unique UI/UX for non-users



India surrounding countries and Africa area

**Product** 

Chanel (Sales force)



Communication (Marketing power)

- Product development based on non-users' UX (experience)
- Realize affordable price for non-users

- Develop new channels
- Coordinate with schools, hospitals and
- governmental institutions, **NGOs**





Establish branding strategy to penetrate at local









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## 12<sup>th</sup> Mid-term Management Plan (FY2024 - FY2026)





## **Love Your Possibilities**



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Revolutionizing

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LTV (Life Time Value)
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Establishing

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and organizational

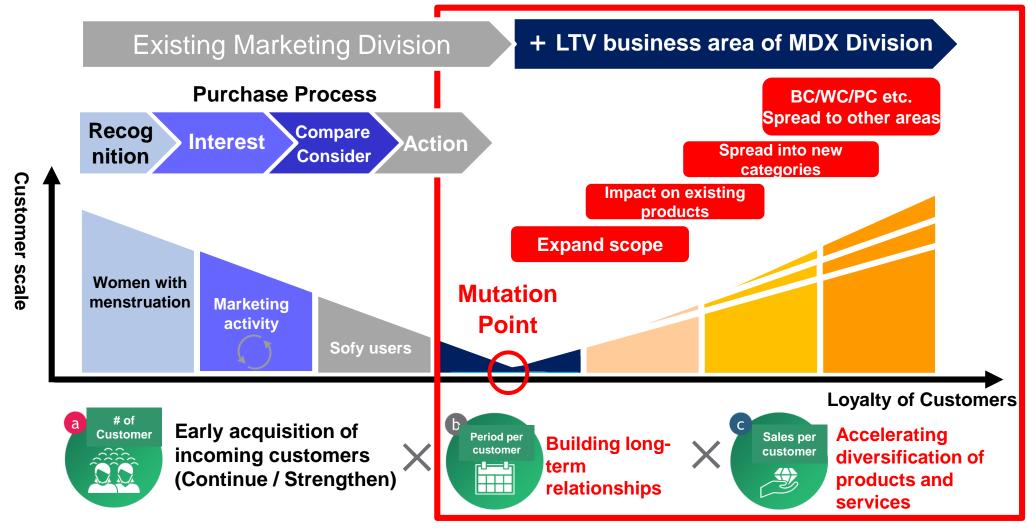
structures to create

unique value

Creating a model to maximize Life Time Value (LTV) based on women Building long-term relationships with customers and accelerating the diversification of products and services



LTV business area of MDX Division (Marketing by DX)



# Based on Women, Maximize LTV by Overcrossing businesses like BC & WC, etc...



Examples of specific initiatives by MDX Division















**Menstruation** 

Trying to get pregnant

**Pregnancy** 

Give birth

After birth

**Child-rearing** 

Menopause

























Linking CRM



Each business / service



Moony APP



## 12th Mid-term Management Plan (FY2024 - FY2026)





## **Love Your Possibilities**



Strengthening uniqueness and strengths with a basis on women



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the product creation process
create unique U / U)



Juilding a model to maximize

LTV (Life Time Value)

with a basis on women



Achieving 3 sustainable
values through RefF
Corporate Value, Social Value
Customer Value)



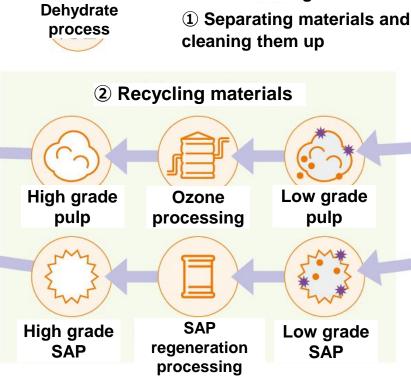
Establishing
human resources, environment,
and organizational
structures to create
Linique value

# Realization of 3 Sustainable Values through RefF\* (Corporate Value, Social Value, Customer Value)



Aimed image of horizontal recycling for disposable pants "RefF (Recycle for the Future)" \*





Crushing



Cleaning



Process of recycling pulp

Process of recycling Super absorbent polymer (SAP

<sup>\*</sup> Abbreviation for Recycle for the Future Copyright (c) Unicharm Corporation. All rights reserved.

# Realization of 3 Sustainable Values through RefF\* (Corporate Value, Social Value, Customer Value)



Create new common sense "disposable diaper is sustainable"

Increase in collection

**Active lobbying** 

Sales channels establishment and expansion

Improvement of facility utilization rate

**External** collaborations

Improvement of "RefF" brand value

Realization of corporate value

Realization of social value

Realization of customer value

> 12<sup>th</sup> mid-term management plan target

	Demonstration experiment for commercialization (households)
2025	Start collection from institutions
	Start material recycle of RefF-SAP
2026	Engage with new municipalities for RefF cooperation agreement

Equipment of RefF to be a "new common sense"

Environmental value

"RefF" to be the basis of choice for Unicharm brands















## 12<sup>th</sup> Mid-term Management Plan (FY2024 - FY2026)





## **Love Your Possibilities**



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# Global core personnel development through "KYOSHIN" system and promoting personnel, environment and organization that generate unique values



Volume share World's No.1

Contribution to SDGs Realization of cohesive society

Use of KYOSHIN "The UC-WAY" etc.

Education of selected members globally and support for women empowerment

Digital utilization and reskilling support

Transfer of authority to local

Scrum leader development and D&I promotion

Operational efficiency and mass-production of resonant personnel

Governance reinforcement in line with each subsidiary's condition

Personnel creating unique values

Environment creating unique values

Organization creating unique values

Core Personnel localization



	2023 result	2030 target
General Manager	52.3% (+7.1%P vs LY)	80.0%
Department Manager	80.4% (-0.4%P vs LY)	90.0%
Scrum Leader	995	1,365

> Female Leaders



	2023 result	2030 target
No. of Leaders	364	600
Unicharm total	23.6% (+1.1%P vs LY)	30.0%
Japan	15.2% (+0.8%P vs LY)	23.0%

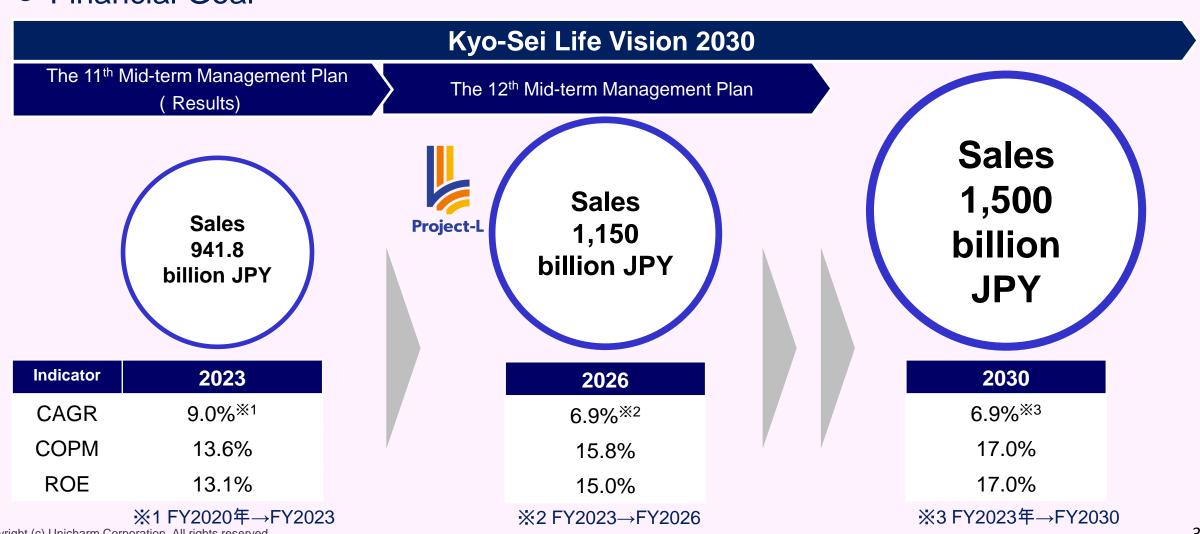


## Medium-to-Long-term financial goals (FY2026, FY2030)

Towards realizing "Cohesive Society" in FY2030 and becoming world's No.1 company, target in FY2026 is "sales 1,150 billion JPY" aiming sales CAGR approx. 7%.



### Financial Goal



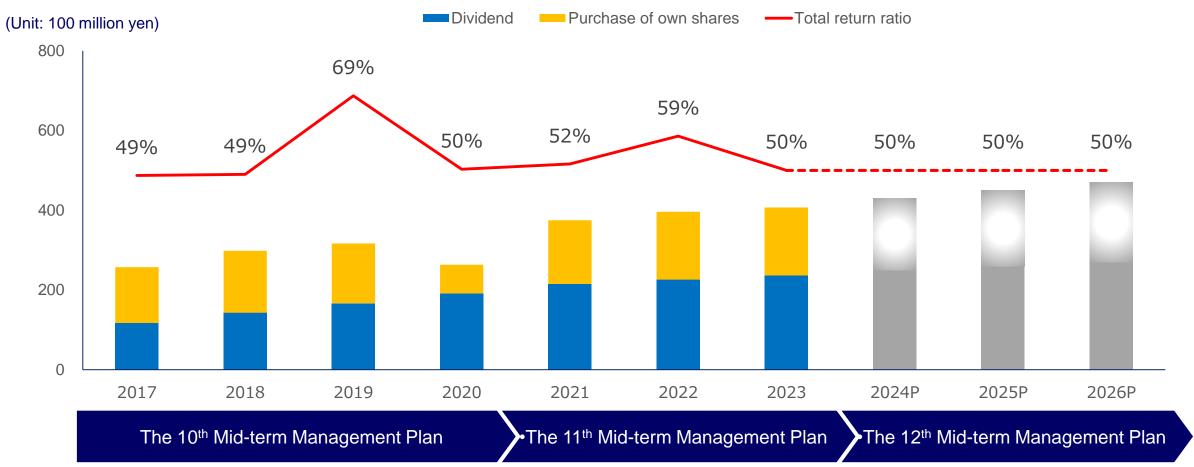


## **Capital Policy**

### **Shareholders return policy**



We are aiming at returning profits to our <u>shareholders</u> with a goal of total payout ratio of 50% by paying dividends on a consistent and continuous basis and acquiring treasury shares, upon necessity, on a flexible manner.



## 12th Mid-term Management Plan (FY2024 - FY2026) Cash Flow Allocation



We are aiming at returning profits to our shareholders based on the growth of med-to-long term consolidated earnings while focusing on the business investment for achieving the uninterrupted growth that can generate higher return than cost of capital.

#### Cash In

Newly generated cash during 12<sup>th</sup> mid-term management period

Operating Cash Flow
Over 550 bil. yen
(Before deducting R&D expenses)

Cash on hand 253.8 bil. yen (At the end of 2023)

#### Cash Out

Strategic investment

(excluding M&A)

150~180 bil. yen

DX related investment

Approx. 20 bil. yen

R&D Expenses 65~97 bil. yen

(sales ratio2√3%)

Shareholders Return

Growth Investment

Dividend aiming progressive dividend

Buying back own shares on a flexible manner

Over 140 bil. yen







We support the Sustainable Development Goals(SDGs).